

DENTAL ADMINISTRATIVE PERSONNEL TRACK

The Minnesota Dental Association and the Scientific Session Committee recommend the courses listed below for administrative personnel.

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COURSE #	DATE	SPEAKER	TITLE
T1908	Thursday, April 25	Ms. Jackie Dorst	Validating Instrument Sterilization
T1909	Thursday, April 25	Ms. Jackie Dorst	OSHA Safety Tune-Up
T1910	Thursday, April 25	Ms. Teresa Duncan	Coding and Insurance Skills
T1911	Thursday, April 25	Ms. Teresa Duncan	Tips to Manage Your Insurance and A/R Process
T1913	Thursday, April 25	Dr. Jason Goodchild	What's In Your Emergency Kit and Why?
T1914	Thursday, April 25	Ms. Susan Gunn	QuickBooks Pro Workshop
T1915	Thursday, April 25	Ms. Susan Gunn	Ethics is a Choice
T1916	Thursday, April 25	Dr. Kate Hathaway	Stress Management at Your Desk and Everywhere
T1917	Thursday, April 25	Ms. Janice Hurley	The New Patient Experience
T1918	Thursday, April 25	Ms. Janice Hurley	Clinical Etiquette
T1919	Thursday, April 25	Ms. Dayna Johnson	Numbers Tell a Story: The 5 Stats You Should Monitor
T1920	Thursday, April 25	Ms. Dayna Johnson	Path to Paperless
T1923	Thursday, April 25	Mr. Brad Newman	Digital Marketing Buzz
T1924	Thursday, April 25	Mr. Brad Newman	Game-Changing Video Marketing
T1935	Thursday, April 25	Emergency Outfitters	CPR Certification Course
F1909	Friday, April 26	Ms. Teresa Duncan	Fearless Financial and Case Presentation
F1910	Friday, April 26	Ms. Teresa Duncan	The Office Manager: Your First Line of Defense
F1911	Friday, April 26	Ms. Susan Gunn	Money In, Money Out: Making Sense of Financial Systems
F1912	Friday, April 26	Ms. Janice Hurley	Your Image, Your Brand, Your Success
F1913	Friday, April 26	Ms. Janice Hurley	How to Look Like a Million Without Spending It
F1918	Friday, April 26	Dr. Pat Little	HIPAA Compliance, Data Breaches and Identity Theft
F1919	Friday, April 26	Ms. Lisa Mallonee	Being Female May be Hazardous to Your Health
F1926	Friday, April 26	Mr. Richard Small	Dental Risk Management
F1933	Friday, April 26	STAR SERIES	Nakagaki, Nadeau, Shuman
S1912	Saturday, April 27	Mr. Kevin Henry	The 3 Most Common Battles Between Front and Back Office
S1920	Saturday, April 27	Ms. Lisa Mallonee	Bugs, Drugs, and Food Fads
S1926	Saturday, April 27	Ms. Amber Riley	Fifty Shades of Green: Forensic Dentistry in the 21st Century
S1927	Saturday, April 27	Ms. Amber Riley	Patients, Pills, and Pathologies: Why Medical History Clues are Critical

ADMIN
PERSONNEL

